

REMOTE USER VPN

COVAD BUSINESS ESSENTIALS

HIGHLIGHTS

- **Improve business communications**—Connect securely to your business information
- **Increase productivity**—Telecommuters, mobile employees, and trusted vendors can work anytime, anywhere
- **Single provider**—One experienced source for Internet access and VPN services
- **Expert support**—Live technical support 24x7x365

VPN: (n.) A virtual private network that creates an encrypted tunnel over the public Internet to help shield data from unauthorized access.

Keep remote users connected and your network protected

Whether it's business travel or telecommuting, employees need access to your company network in order to serve customers and remain productive. But how can you help ensure that the information they access and transmit remains private and protected? The Covad Remote User VPN solution delivers the encrypted, reliable connectivity your business must have.

ABOUT VPNS. Virtual private networks (VPNs) create a virtual protective “tunnel” that encrypts your data so that it cannot be easily intercepted and misused as it travels over the Internet.

USER PRODUCTIVITY. Whether your staff travels extensively or works from home, they need access to the same network resources they would have on site in order to be productive. Trusted vendors or contract employees may also need access to remotely administer applications, support your systems, or update information. A VPN allows the right people in, but helps keep the bad guys out.

FLEXIBLE ACCESS. Connecting to your corporate network is easy and flexible. Users can connect using WiFi, DSL, cable—even dial-up.

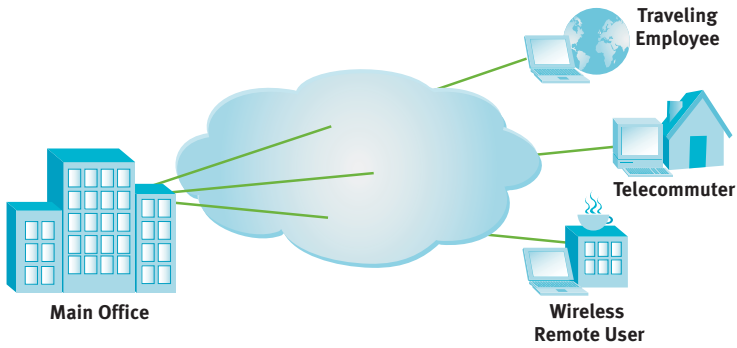
EASY TO INSTALL. EASY TO USE. The Covad Remote User VPN service includes client software that you download and install on the remote PC. To establish a protected connection to the corporate site, the user clicks on the desktop VPN icon. During that session, all business data travels through the same encrypted path.

AUTHENTICATION. To help ensure that only authorized users are given access to your network and your business information, the VPN checks the identity of the sending party by authenticating your users every time they log into the network.

SECURE ENCRYPTION. Covad VPNs use Internet Protocol Security (IPSec) technology to keep your data cloaked and undercover while it travels over the public Internet. Triple DES (3DES), a 168-bit encryption algorithm, and Secure Hash Algorithm (SHA) help ensure your data will not be stolen or viewed while in transit.

COVAD MAKES IT EASY. Covad helps you protect and secure your business network while providing reliable business-class Internet access. With one experienced provider, one bill, and 24x7x365 expert support, you can focus on what really matters—your business.

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SERVICE SPECIFICATIONS

USERS	Supports up to 50 users connecting to the main office site
SECURITY	IPSec-based VPN with 3DES and SHA encryption
INSTALLATION	Software agent is self-installed by end user
SYSTEM REQUIREMENTS	Client software agent compatible with Microsoft Windows 2000, XP, and Vista
SERVICE REQUIREMENTS	<ul style="list-style-type: none">• Covad business-class T1 or Dedicated DSL service is required at the main office location; remote users can use their existing Internet service• Requires Covad Managed Firewall service

RELIABILITY AND EXPERT SUPPORT. We recognize that the security and reliability of your network is essential to your business operations. That's why we back our services with 24x7x365 customer support.

COUNT ON COVAD. Covad has been delivering business-class broadband service to small and medium-sized businesses for more than 10 years. Covad offers high-speed Internet connectivity, voice services, security services, and Web and email hosting services, all over its fully owned and managed nationwide network.



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