



Covad is a leading nationwide provider of high-speed broadband, wireless, and voice services for single- and multi-site businesses.

Why Covad?

Experience. Covad has been delivering business-class broadband since 1996. With over 500,000 lines in service, Covad has clearly earned the trust of its customers. Wholesale partners such as AT&T, Earthlink, and Verizon Business who resell our high-quality broadband services also benefit from our streamlined ordering systems and installation services. When it comes to delivering broadband, Covad is the expert.

Business-Class Services. Covad provides business-class broadband, voice, security, and Web hosting solutions nationwide to companies like yours, so you can simplify and consolidate with one provider, one bill, and one number to call for support. And we continue to innovate with leading-edge services such as fixed wireless broadband.

National Coverage. Covad owns and operates the only nationwide DSL broadband network in the United States. Our network provides coverage in 44 states and 235 metropolitan statistical areas (MSAs), meaning Covad services reach more than 50% of U.S. homes and businesses. We've got your business covered.

24x7x365 Support. Our expert support team is staffed 24x7x365 to resolve any issues that might arise. Our industry-leading service level agreements (SLAs) are also designed to help keep you up and running. For example, our T1 services target 99.99% or better uptime.

Customer Commitment. Covad is committed to providing a superior customer experience, from best-in-class services to installation and support. Our high-quality products and streamlined processes make it easy for you to do business with us, so you can stay focused on what really matters: your own business.

About Us. Our nationwide network is just the beginning. As a market leader, we keep our customers a step ahead of their competition with a full suite of business-class communications services. Everything we do is focused on meeting the needs of our customers. Covad is owned by Platinum Equity, a privately held global acquisition firm.

Business-Class Services

Broadband Services

- **Business DSL.** High-speed DSL with up to 15.0 Mbps download speed, backed by an industry-leading SLA.
- **Business DSL Plus.** Dedicated symmetrical upload/download speeds for consistent performance.
- **Business T1.** T1 and bonded T1 broadband services for mission-critical bandwidth and reliability.
- **Covad Wireless Super-T.** T1-class fixed wireless broadband services with up to 6 Mbps symmetrical speed and fast installation.
- **Covad Wireless Event Service.** Short Internet service for events, projects, and conferences.
- **Covad Wireless HiCap.** High-capacity bandwidth of up to 45 Mbps, with enterprise-class performance and uptime assurances.

Business Essentials Services

- **Web and Email Hosting.** Covad provides multiple hosting plans to enhance your online presence with a professional website and company-branded email.
- **Security Services.** Covad offers a range of security services to help protect your business, including desktop protection against viruses and other malware, plus managed firewall and VPN services.

Voice Services

- **VoIP.** Voice-over-IP business phone services, including integrated voice and data over a single connection, as well as a hosted voice solution with advanced productivity features.